Sai Hitesh M R

SAP BTP Consultant

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# Objective

# Certified Dynamic SAP BTP Consultant with 8 years of extensive experience in SAP process modeling, business process transformation, and workflow management. Proficient in SAP Signavio, SAP BTP Build Process Automation (SBPA), and SAP Workflow Management to optimize business processes, enhance operational efficiency, and drive digital transformation. Skilled in designing and developing Core Data Services (CDS) models, writing CQL (Core Query Language), and deploying to SAP HANA DB. Experienced in building microservices using SAP Cloud Application Programming Model (CAPM) with Java and integrating SAP BTP Services & Components, including Destinations, Connectivity, XSUAA, Event Mesh, Job Schedulers, and MTA (Multi-Target Applications). Strong knowledge of SAP BTP Cloud deployment and DevOps processes, ensuring seamless CI/CD integration. Proficient in designing and evaluating solution architectures, comparing multiple options, and analyzing pros & cons to drive optimal business outcomes. Hands-on experience in SAP App Router, Security, and UI5 technologies to develop secure and user-friendly applications. Additionally, well-versed in process mining, Business Process Model and Notation (BPMN), RPA development, and automation integration within SAP ecosystems. Adept at aligning business and IT strategies while collaborating with cross-functional teams to achieve organizational goals and deliver measurable results.

# Techical Skills

# ✅ ****SAP Solutions****: SAP Signavio Process Manager, SAP Signavio Process Intelligence, SAP Collaboration Hub, SAP BTP Build Process Automation (SBPA), SAP Workflow Management, CDS ✅ ****Automation & RPA****: SAP BTP SBPA, UI Path, Automation Anywhere, SAP Intelligent RPA ✅ ****Process Modeling****: BPMN, EPC, Value Stream Mapping, CQL ✅ ****Integration & Dashboards****: SAP Process Visibility, Decision Management with Business Rules, KPI Dashboards ✅ ****Tools****: Microsoft Visio, ARIS, Celonis, Jira, Confluence,SBPA, UIPATH ✅ ****Programming****: JavaScript (Basic), ABAP (Basic), SAP Workflow Scripting, Java

# Education

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| --- | --- | --- |
| **2014- 2017** | **Bachelor of Engineering: Computer Science of Engineering** | **8.00 GPA** |
|  | Saveetha School of Engineering – Chennai, India |  |
| **2023- 2024** | **Master of Science: Computer Science of Engineering**  Stevens Institute of Technology – New Jersey, United States of America | **3.534/4.0** |

 **Accomplishments**

* Received Outstanding Performer award, 2020 during my tenure in Bosch Global Software solutions India Pvt Ltd for compeltion of SAP Certitications.

Received Spotlight Award and Round of Applause Award for solving critical tasks in on-time

# Certifications

Microsoft Certified : Azure Fundamentals in Cloud Computing

Amazon - AWS Database Migration Certified

SAP Business Technology platform in a Nutshell Implementing SAP S/4 HANA Cloud with SAP

SAP Signovia - Insights for Administrator

**Project 1 Sumitomo Mitsui Banking Corporation Nov 2023 –Present**

**Employer DSSC Consultancy**

**Client Name** Sumitomo Mitsui Banking Corporation

**About Client** SMBC, a leading Japanese bank with over 400 years of history, operates in more than 40 countries with total assets exceeding $88 trillion and is headquartered in Tokyo. It offers a comprehensive range of services, including corporate, institutional, and investment banking, guided by core values of integrity, customer focus, innovation, speed, quality, and teamwork. SMBC is committed to sustainability, diversity, equity, inclusion, and leverages advanced digital tools like Satana for data analysis and visualization.

**Role Played** Senior SAP BTP Consultant

**System Environment**

**Responsibilities**

Operating System : Linux/Unix, Windows Database : Oracle 11g,HANA Database Supported Systems : ECC, SRM, S/4 Hana,HR,BI

* Designed and developed data models using **Core Data Services (CDS)** and deployed them to **SAP HANA DB**. Proficient in writing **CQL (Core Query Language)** for efficient data retrieval.
* Developed microservices using **SAP Cloud Application Programming Model (CAPM) with Java**, ensuring scalability and performance.
* Experience on SBPA tool end to end life cycle in SAP for Robotic process Automation.
* Extensive experience in **SAP BTP Services & Components**, including **Destinations, Connectivity, XSUAA, Event Mesh, Job Schedulers, and MTA (Multi-Target Applications)**.
* Developed and deployed the workflows using SAP BTP Build Process Automation (SBPA) and SAP Workflow Management.
* Strong expertise in **SAP BTP Cloud deployment and DevOps processes**, ensuring seamless CI/CD integration and efficient cloud operations.
* Proficient in designing and presenting **solution architectures**, comparing multiple options, analyzing pros & cons, and recommending optimal designs.
* Hands-on experience with **SAP App Router, Security, and UI5 technologies**, ensuring secure and user-friendly applications.
* Analyze business processes to identify opportunities for automation and integration
* Utilized **Signavio Process Intelligence** to analyze bottlenecks and inefficiencies, achieving a 25% improvement in cycle times for critical processes.
* Integrate SAP Process Visibility with various SAP module like finance, HR and SCM modules.
* Experienced in Control process flow using SAP Build Process Automation and provide end-to-end process visibility through a Visibility Scenario in Process Visibility.
* Developed and deployed workflows using **SAP BTP Build Process Automation** (SBPA) and SAP Workflow Management.
* Conducted process discovery workshops to gather requirements, map as-is processes, and design to-be models using BPMN.
* Analyzed process data to identify trends and patterns, providing actionable insights for optimizing resource allocation and reducing operational costs.
* Developed proof-of-concept (POC) models in SAP Signavio to demonstrate the feasibility and impact of proposed process changes

**Project 2 Robert Bosch GmbH Aug 2023-OCT 2020**

**Employer** Robert Bosch GmbH

**Client** Robert Bosch GmbH

**About Client** Robert Bosch GmbH is a German multinational engineering and technology company headquartered in Gerlingen. Bosch's core operating areas are spread across four business sectors: mobility (hardware and software), consumer goods (including household appliances and power tools), industrial technology (including drive and control) and energy and building technology.

**Role Played** SAP Process Transformation Consultant

**System Environment** Operating System : Linux/Unix

Database : Oracle 19C, HANA Database Supported Systems : ECC , S4 HANA, MDM, HR.

**Responsibilities**

* Utilized change management techniques to gain stakeholder buy-in and ensure smooth adoption of new or revised processes.
* Managed decision logic, process flows, and business rules with spreadsheet-like decision tables using Workflow Management.
* Developed microservices using **SAP Cloud Application Programming Model (CAPM) with Java**, ensuring scalability and performance.
* Engaged in root cause analysis to troubleshoot process inefficiencies and developed strategic resolutions in collaboration with business units.Drafted and maintained comprehensive user guides, process documentation, and knowledge bases for streamlined onboarding and support.
* Monitored process performance metrics post-implementation, identifying additional opportunities for refinement.
* Analyze business processes to identify opportunities for automation and integration.
* Wokred in Design and implement process visibility dashboards using **SAP Process Visibility capabilities**.
* Wokred in Integrate SAP Process Visibility with various SAP module
* Leveraged advanced analytics in SAP Signavio to predict process outcomes and support data-driven decision-making
* Collaborated with data governance teams to ensure process data integrity and consistency across the organization.
* Developed and deployed the workflows using **SAP BTP Build Process Automation** (SBPA) and SAP Workflow Management.
* Experienced in Control process flow using SAP Build Process Automation and provide end-to-end process visibility through a Visibility Scenario in Process Visibility.
* Experienced in Managing the decision logic, process flows, and business rules with spreadsheet-like decision tables using Workflow Management.
* Designed dashboards and KPIs to track process performance, enabling data-driven decision-making.Designed scalable process frameworks to align business operations with organizational goals and KPIs using SAP Signavio tools.

**Project 3 Centrica PIC Sep 2020 –Jan 2017**

**Employer** Robert Bosch GmbH

**Client Name** Centrica Plc

**About Client** Centrica plc is a British multinational energy and services company with itsheadquarters in Windsor, Berkshire. Its principal activity is the supply of electricity and gas to consumers in the United Kingdom and Ireland.

**Role Played** SAP Business Process Analyst

**System Environment** Operating System : Linux/Unix, Windows

Database : Oracle 19C, HANA Database

Supported Systems : ECC , S4 HANA, PI/PO, BW,HR,BI

**Responsibilities**

· Managed documentation and analysis of business processes, identifying inefficiencies and proposing solutions using SAP Signavio.

· Design and implement process visibility dashboards using SAP Process Visibility capabilities.

· Supported SAP implementation projects by creating detailed process models and integration flows

· Worked with cross-functional teams to ensure compliance with regulatory and industry standards during process transformations.

·Facilitated workshops with stakeholders to map, analyze, and optimize end-to-end business processes using SAP Signavio Process Manager.

·Conducted gap analyses to identify deviations between current processes and desired outcomes, providing actionable recommendations for improvement.

·Designed and implemented process simulation models to evaluate the impact of proposed changes on organizational performance.

·Hands-on experience with **SAP App Router, Security, and UI5 technologies**, ensuring secure and user-friendly applications.

·Developed customized dashboards and reports in **SAP Signavio Collaboration Hub** to provide real-time insights into process performance metrics.

·Collaborated with IT and business units to integrate SAP Signavio with other enterprise systems, ensuring seamless data exchange.

·Created and maintained a central process repository to standardize and govern business processes across global operations.

·As SAP BTP/Cloud Administrator i am responsible for managing entire **BTP landscape**, connectivity between BTP and SAP on-prem systems, and Cloud connector Administration.

·Assisted in the development and execution of process governance frameworks to ensure compliance with organizational policies and industry regulations.

·Conducted process audits and health checks to identify bottlenecks, redundancies, and areas for optimization.

# Declaration

I hereby declare that the facts given above are genuine to the best of my knowledge and belief.

**Sai Hitesh Mangaiahgari Radhakrisna**